

Hisense

Hisense Infinity H11

User Guide

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Safety Precautions



Warning: situations that could cause injury to yourself or others.



Caution: situations that could cause damage to your device or other equipment.



Notice: notes, usage tips, or additional information.

General Safety Information



Failure to follow the following safety instructions could result in fire, electric shock, injuries, or damage to your phone or other property. Read all the safety information below before using your phone.

- Do not crash, throw, or puncture your phone. Avoid falling, squeezing, and bending of your phone.
- Do not use your phone in a moist environment, such as bathroom. Prevent your phone from being soaked or washed in liquid.
- Do not power on your phone when it is prohibited to use or when the phone may cause interference or danger.
- Some parts of your phone are made of glass. The glass could be broken if your phone is dropped on a hard surface or receives a substantial impact. If the glass is broken, do not touch the glass parts of the phone or attempt to remove the broken glass from the phone. Stop using your phone until the glass is replaced by authorized service provider.
- Turn off your phone in aircraft. The phone may cause interference to control equipment of the aircraft.

- Turn off your phone near high-precision electronic devices. The phone may affect performance of these devices.
- Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
- The socket-outlet shall be installed near the phone and shall be easily accessible.
- Do not place your phone or its accessories in containers with a strong electromagnetic field.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep the phone away from direct sunlight. Do not put your phone in a high-temperature place or use it in a place with flammable gas such as gas station.
- Use only approved batteries and chargers to avoid the risk of explosion.
- Obey all laws or regulations on the use of the phone. Respect others' privacy and legal rights when using your phone.
- Strictly obey relevant instructions of this manual while using USB cable. Otherwise your phone or PC may be damaged.
- Use a dry soft cloth to clean your phone. Do not use water, alcohol, detergent or any chemicals.
- Please backup your important data. Repair or other causes may result in data loss.
- Do not disconnect the phone during memory formatting or

file transfer operations. Otherwise, it may cause program failure or files damage.

- Keep the phone and charger out of the reach of children. Do not let children use the phone or charger without supervision.
- Keep small phone accessories away from children to prevent choking hazard.
- Do not modify or remanufacture your phone.
- Do not immerse your phone in water or other liquids.
- Do not expose your phone to fire, explosion or other hazards.
- The phone shall only be connected to a USB interface of version USB 2.0.
- Ideal operating temperature are 0°C to 40°C , Ideal storage temperature are -20°C to 50°C .

Medical Device

- Obey all rules or regulations in hospitals and health care facilities.
- Your phone contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers or other medical devices.
- If you wear a pacemaker, maintain at least 20 cm of separation between your pacemaker and your phone.
- If you suspect your phone is interfering with your pacemaker or any other medical devices, stop using your phone and consult your physician for information specific to your medical device.
- When you perform repetitive activities such as typing or playing games on your phone, you may experience occasional discomfort in your hands, arms, wrists, shoulders, neck or other parts of your body. If you experience discomfort, stop using your phone and consult your physician.

Road Safety

- Check local laws and regulations on using phone.
- Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.
- Pull off road and park before making or answering a call if driving conditions require so.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not ob-

struct with installed or portable wireless equipment. It may cause the air bag to fail or cause serious injury due to improper performance.

- If you listen to music, please keep the volume at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.
- Using your phone in some circumstances can distract you and may cause danger. Obey rules that prohibit or restrict the use of phone or headphones (for example, avoid texting while driving a car or using headphones while riding a bicycle).

Power Supply & Charging

- Charge your phone with the included USB cable and power adapter. Use of incompatible adaptor or cable may cause permanently damage to your phone.
- Power adaptor shall be installed near phone and shall be easily accessible.

Model name A121A-050200U-EU3

Input AC 100-240V 50/60Hz 0.35A

Output DC 5.0V 2.0A

- Using damaged cables or chargers, or charging when moisture is present, can cause electric shock.
- Power adaptor is intended for indoor use only.
- Power outlet should be readily accessible. The outlet should not be blocked during use.
- To fully disconnect the phone from the mains, unplug the AC/DC cable from power outlet.

- Power adapters may become warm during normal use, and prolonged contact may cause injury.
- Always allow adequate ventilation around power adapters when using them.
- The ventilation should not be impeded by covering ventilation openings with items (for example newspapers, tablecloths, curtains and so on) to avoid overheating and malfunction. Maintain a clearance of at least 10 cm around the phone.
- The phone should be used in a moderate climate.
- Do not plug or unplug USB port with wet hands, or it may result in risk of electric shock.
- The phone is built with an internal rechargeable battery: do not expose the phone to excessive heat such as sunshine, fire or the like.
- Battery contains materials which are hazardous and harmful to the environment. The battery must be recycled or disposed of separately from household waste.

Specific Absorption Rate (SAR)

- This product is tested to comply with applicable requirements and regulations of European Union of human exposure to radio wave.
- Specific Absorption Rate (SAR) is used to measure radio waves absorbed by a body. The device comply with RF specifications when the device used at 5 mm from your body. The SAR limit is 2.0 W/kg averaged over 10 gram of tissue in European Union.
- This product was tested and recorded the maximum SAR

value was 1.508 W/kg for the head, 1.655 W/kg for the body.

- The actual SAR level will be much lower than above value since the product has been designed to use the minimum energy for necessary communication with the base station.

Hearing Protection



This phone respects the current regulations for limiting the maximum output volume. Prolonged headset listening at high volume could lead to hearing damage!

- Stop using the product or lower the volume if you feel your ears ringing.
- Do not turn up the volume too high, doctors warn against prolonged exposure to high volume.
- Excessive sound pressure from headsets and headphones can cause hearing loss.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Please only use Hisense headphones with your phone.

Recommendations for reducing the user's exposure to radiation

- Use your mobile phone in good signal reception conditions, to reduce the amount of radiation received (especially in underground car parks, on train journeys or in a car, etc.).
- Use your phone when it receives the best signal (e.g.: Maximum number of signal strength bars).

- Use a hands-free kit.

During calls, keep the phone away from the abdomen of pregnant women and the lower abdomen of teenagers.

Protecting the Environment

- Please observe the local regulations on phone packaging, battery and used phone disposal and bring them to the collection point for proper recycling.
- Please take your used, unwanted lithium batteries to a designated place. Do not dispose of them in a rubbish bin.



Do not dispose of used phones or batteries in a household rubbish bin.



Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Cleaning and Maintenance

- Turn off the phone before cleaning and maintenance. Charger should be unplugged from socket. Phone and charger should be disconnected to prevent any electric shock or short circuiting of battery or charger.
- Do not wipe the phone or charger by using chemical substance (alcohol benzene), chemical agents or abrasive cleaning agents to avoid damaging its parts or causing malfunction. You may clean with a slightly damp anti-static soft cloth.

- Do not scrape or alter phone case as paint substances, or it may cause allergic reaction. If such reaction occurs, stop using the phone immediately and seek medical help.
- Wipe dust off power plug and keep it dry to avoid risk of fire.
- If phone or accessories do not work properly, contact your local vendor.
- Do not disassemble phone or its accessories by yourself.

Emergency Call

In an emergency situation, if the phone is on and you are within network range, it can be used to make an emergency call. However, emergency call numbers may not be reachable in all networks. You should never rely on your phone for emergency calls.

Compliance

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

SOFTWARE VERSION: L1471.6.01.01.FR00

HARDWARE VERSION: V1.00

Some software MR (maintenance release) versions will be released by the manufacturer to fix some bugs or enhance system stability after product launched. All versions released by the manufacturer have been verified and are still compliant with the related rules.

Bands and max power

GSM850:824MHz-894MHz Max Power \leq 34dBm

GSM900:880MHz-960MHz Max Power \leq 34dBm

GSM1800:1710MHz-1880MHz Max Power \leq 30dBm

GSM1900:1850MHz-1990MHz Max Power \leq 30dBm

WCDMA B1:1920MHz-2170MHz Max Power \leq 23dBm

WCDMA B2:1850MHz-1990MHz Max Power \leq 23dBm

WCDMA B4:1710MHz-2155MHz Max Power \leq 23dBm

WCDMA B5:824MHz-894MHz Max Power \leq 24dBm

WCDMA B8:880MHz-960MHz Max Power \leq 24dBm

LTE B1:1920MHz-2170MHz Max Power \leq 23dBm

LTE B2:1850MHz-1990MHz Max Power \leq 23dBm

LTE B3:1710MHz-1880MHz Max Power \leq 23dBm

LTE B4:1710MHz-2155MHz Max Power \leq 23dBm

LTE B5:824MHz-894MHz Max Power \leq 23.5dBm

LTE B7:2500MHz-2690MHz Max Power \leq 23dBm

LTE B8:880MHz-960MHz Max Power \leq 23.5dBm

LTE B20:791MHz-862MHz Max Power \leq 23.5dBm

LTE B38:2570MHz-2620MHz Max Power \leq 22.5dBm

LTE B40:2300MHz-2400MHz Max Power \leq 22.5dBm

WIFI:2412MHz-2472MHz EIRP Power \leq 18dBm

BlueTooth:2402MHz-2480 MHz EIRP Power \leq 10dBm

GPS: 1575.42 \pm 1.023MHz

FM: 87.5 MHz-108MHz

This product can be used across EU member states.



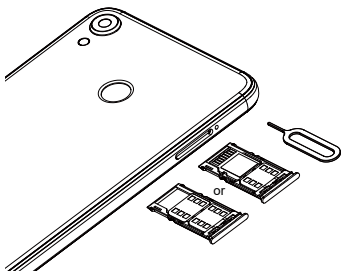
Copyright

The equipment is for private use only. Copying CDs or downloading music, video or picture files for sale or other business purposes may be a violation of copyright law. Copyrighted materials, works of art and/or presentations may require authorization to be fully or partially copied or recorded. Be aware of all such applicable laws concerning recording and use of such contents in your country and jurisdiction.

Unboxing your Phone

Inserting and Removing Cards

Follow the instructions in the following figure to set up your phone.



Ensure that the card is correctly aligned and that the card tray is level when you insert it into your device.



Be careful not to scratch your device or hurt yourself when using the SIM eject pin. Store the SIM eject pin out of the reach of children to prevent accidental swallowing or injury.



Do not use cut or modified SIM or microSD cards with your device as these may not be recognized and could damage the card tray.


Turning your Phone On/Off

Turning on the phone

Press and hold the power button until the screen turns on.

When you turn on your phone for the first time or after performing data reset, follow the onscreen instructions to set up your device.

Turning off the phone

To power off your phone, press and hold the power button, and then touch .

Charging the Battery

Charge the battery before using it for the first time or when it has been unused for extended periods of time.

- 1 Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the USB port.
- 2 Plug the USB power adaptor into an electric socket.
- 3 After the battery is fully charged, disconnect the phone from the charger. First unplug the charger from the device, and then unplug it from the electric socket.

Battery charging tips and precautions



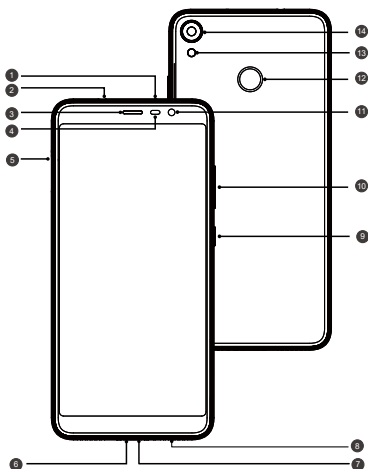
The battery is built into the phone and is not removable. Do not remove the battery by yourself.

- Use only approved chargers, batteries, and cables. Using an unapproved or incompatible power adaptor, charger, or battery may damage your phone, shorten its lifespan, or cause a fire, explosion, or other hazards.
- Avoid using your phone when it is charging. Do not cover your phone or the power adaptor.
- Connecting the charger improperly may cause serious damage to the phone. Any damage caused by misuse is not covered by the warranty.
- If the AC power supply is of a lower voltage, then a longer charging time may be needed.
- If non-standard chargers such as computers are used for charging, then a longer charge time may be needed.
- Fully charge the battery before first using the phone and disconnect the charger immediately after the first charge is completed.
- Remove the charger from the electric socket when not charging the phone.
- The phone may not start immediately if charging with low battery. After a period of charging, the phone will start normally.
- The charging time may vary depending on the ambient temperature and the remaining battery level.
- The phone can be safely charged within the environment temperature of 0 °C to 40 °C . Charging at temperatures below 0°C or higher than 40°C will harm the battery performance and shorten its life. Long-term charging in extreme temperatures will damage the battery.

- While charging, the phone and the charger may heat up. This is normal and should not affect the phone's lifespan or performance. If the battery gets hotter than usual, stop charging it. Place your phone in a cool place and allow it to cool down. Avoid prolonged contact with the surface of your phone if it becomes hot.

Screen and Display

Phone at a Glance




The phone features may vary based on your location, language, carrier and model.

The phone supplies OTG function, please use standard OTG data cable.

1. Noise reducing microphone	8. Speaker
2. Headset socket	9. Power button
3. Receiver	10. Volume button
4. Light sensor	11. Front camera
5. Card slot	12. Fingerprint sensor
6. Type-C USB port	13. Flashlight
7. Microphone	14. Main camera


Power button

- To power on your phone, press and hold the power button until the screen turns on.
- To power off your phone, press and hold the power button, and then touch .
- To force your phone to restart, press and hold the power button until your device vibrates.


Volume button

To adjust the volume, press volume button.

Home key (virtual)

To go back to the Home screen, tap .

Recent key (virtual)

To open the list of recent apps, tap .

Return key (virtual)

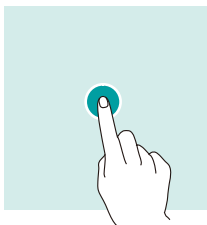
To go back to the previous screen, tap ◀.

Touchscreen Gestures

Use a few simple gestures to use your phone and its apps.

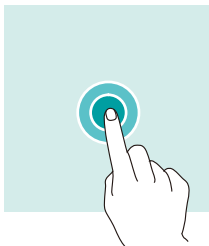
Tapping

To open an app, to choose a menu item, to press an on-screen button, or to enter a character using the keyboard on the screen, tap it with your finger.



Tapping and holding

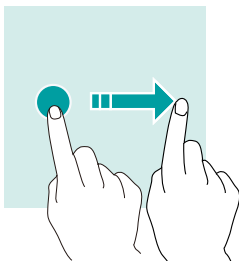
Tap and hold an item or the screen for more than 2 seconds to access available options.



Swiping

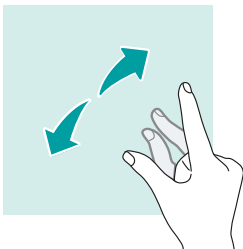
Swipe to the left or right on the Home screen or the Apps screen to view other panels.

Swipe upwards or downwards to scroll through a webpage or a list of items.

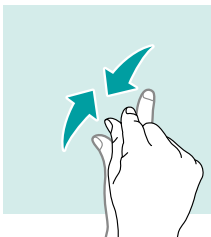


Spreading and pinching

Spread two fingers apart on a webpage, map or image to zoom in a part.

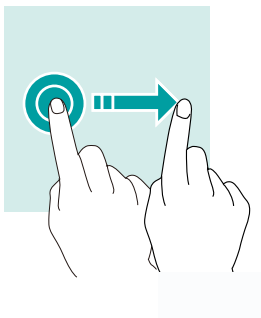


Pinch to zoom out.



Dragging

To move an item, tap and hold it and drag it to the target position.



Locking and Unlocking Screen

Locking the screen

- Press the Power button to manually lock the screen.
- The screen will lock automatically and enter sleep mode after it has been idle for a period of time to reduce power consumption and prevent unintended operations. To change the screen sleep time, go to **Settings > Display > Sleep**, and select a time.

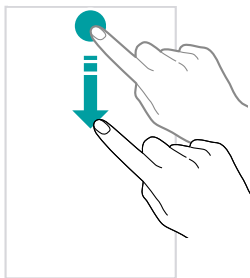
Unlocking the screen

- Press the Power button to wake the screen and swipe up.

Notification Center

Open notification center

- 1 Swipe down from the top edge of the screen to open notification center.
- 2 Swipe down again from the top edge of the screen to go to the shortcuts tab.



Set notification options

- 1 Go to **Settings > Notifications**.

- 2 Enable or disable notification settings as desired.

Close notification center

Swipe up or press the Home button to close notification center.

Screenshot

How to take a screenshot?

- Press the power button and volume down button to take a screenshot.
- Open the notification center, and touch Screenshot in the shortcuts tab to take a screenshot.

Screen Recording

Use the screen recording feature to record footage and share with your friends.

How to start screen recording?

To start a screen recording, open the notification center and touch **Screen recording**.

How to stop screen recording?

Touch **Stop** on the left top of the screen.




- When you start screen recording, all operations, personal data, and sounds on the screen will be recorded.
- Screen recording will stop when there is an incoming or outgoing call.
- When you start screen recording, the recording function of other apps will be disabled.

Viewing, sharing and deleting screen recordings


Viewing screen recordings

Open **Gallery** and go to screen recording folder to view your screen recordings.

Sharing screen recordings



- 1 Open **Gallery**.
- 2 On the Albums tab, touch **Videos** or **Screen Recordings**.
- 3 Choose the screen recording you want to share and touch  **Share**.

Deleting screen recordings


- 1 Open **Gallery**.
- 2 On the Albums tab, touch **Videos** or **Screen Recordings**.
- 3 Choose the screen recording you want to delete and touch  **Delete**.

Calls and Contacts


Making calls

- 1 Tap .
- 2 Enter a phone number.
- 3 Tap  to make a call.



Making calls from contacts

- 1 Tap .
- 2 Tap the **Contacts** tab to choose a contact.
- 3 Tap the contact number.

Making calls from call logs

- 1 Tap .
- 2 Slide the list up and down in **Phone** tab to view all calls.
Tap the name or number of the person that want to call.



Making international calls

- 1 Tap .
- 2 On the dialer screen, tap and hold 0 until the + sign appears. Then enter the country code, area code, and the phone number.
- 3 Tap  to make a call.



Receiving calls

Answering or rejecting a call

If the screen is locked:


- Drag  right to answer the call.
- Drag  left to reject the call.

If the screen is unlocked:



- Tap  to answer the call.
- Tap  to reject the call.

Importing contacts



You can import contacts from storage services to your device.

- 1 Tap .
- 2 Tap **Import contacts**.
- 3 Select an import option.

Creating a new contact



- 1 Tap .
- 2 Tap . If you are creating a contact for the first time, tap **Create a new contact**.
- 3 Tap the contact's profile picture to choose a photo. Enter the contact's name, phone number and other contact information, and then touch **Done**.

Searching for contacts


- 1 Tap .
- 2 Use one of the following search methods:
 - Scroll up or down the contacts list.
 - Tap  at the top of the screen to search for a contact.
- 3 Select a contact. You can call them, send a text message, or edit their contact information.

Messaging


Sending messages

- 1 Tap .
- 2 Tap  to create a message.
- 3 Add recipients and enter a message.
- 4 Tap **Send** to send the message.

Viewing messages




- 1 Tap .
- 2 Select a contact on the message list.
- 3 View your conversation.

Searching messages





- 1 Tap .
- 2 Enter key words in searching bar to search messages.

Camera and Gallery


Taking photos

- 1 Tap .
- 2 Swipe to **Photo** on the screen. Spread two fingers apart on the screen to zoom in, and pinch to zoom out.
- 3 Tap  to take a photo. Your picture will be automatically saved to .


Recording videos

- 1 Tap .
- 2 Swipe to **Video** on the screen. Spread two fingers apart on the screen to zoom in, and pinch to zoom out.
- 3 Tap  to start recording the video. Tap  to stop recording. To capture an image from the video while recording, tap .





To quickly launch Camera on the locked screen. Drag  outside the large circle on the locked screen.


Viewing photos or videos

- 1 Tap .
- 2 Select a photo or a video.

Deleting photos or videos

- 1 Tap .
- 2 Tap and hold the photo or video that you want to delete, touch  **Delete**.

Sharing photos or videos


Select the photo or video that you want to share, then tap 

Share. Select a sharing method.

Music



Listening to music

You can choose to listen to your favourite local songs.


- 1 Tap .
- 2 Select a song to play. You can play, pause, or change songs during the process.
- 3 When a song is playing, tap Home button to exit the music playback screen without stopping the song. To return to the music playback screen, open the notification center and tap the cover of the song.

Creating a playlist

You can organize your music by creating customized playlists.

- 1 Tap .
- 2 Tap **Playlists > New**.
- 3 Name the playlist and tap **Save**.
- 4 Select the songs you want to add and tap  > **Add to playlist**.



Playing a playlist

- 1 Tap .
- 2 Tap **Playlists**.
- 3 Select the desired playlist.

Browser

Using browser


Connect the web page to search for information and bookmark your favorite web pages to access them conveniently.

- 1 Tap .
- 2 Enter the address field in the search bar, and tap . You can access to web pages; moreover, bookmarks, multiple window switching and other functions are supported.



My Files

My Files plays the role of your assistant. It helps you to manage your files and folders, to view documents that are saved on your phone storage. You can check various files via classified folders.



Viewing classified files

Open  **My Files**, from the **Classify** tab, you can check and view files in classified folders.



Finding files quickly

- 1 Open  **My Files**.
- 2 Go to the **Local** tab, touch .
- 3 Enter the file name that you want to search or some key words about the file, the relating files will show beneath the search bar.

Rearranging files


- 1 Open  **My Files**.
- 2 Go to the **Local** tab, touch **Phone storage**.
- 3 Touch  > **Setting** > **Sort change**, you can rearrange the files by the order of name, type, size and time.

Creating a folder


- 1 Open  **My Files**.
- 2 Go to the **Local** tab, touch **Phone storage**.
- 3 Touch  > **New Folder**, enter your folder name, and

touch **OK**.

Renaming files



- 1 Open  **My Files**.
- 2 Go to the **Local** tab, touch **Phone storage**.
- 3 Touch and hold the files or folders that you want to rename, then touch **Rename**.
- 4 Enter the new name, and touch **OK**.

Compressing or Extracting files



- 1 Open  **My Files**.
- 2 Go to the **Local** tab, touch **Phone storage**.
- 3 Touch and hold the file or folder that you want to compress, then touch **Compress**.
- 4 Enter the name, and touch **Ok**.
- 5 If you want to extract a file, touch and hold the file, then touch **Extract Zip**.

Calendar


Creating an event


- 1 Open  **Calendar**.
- 2 Touch .
- 3 Enter the event title, location, start time and end time.
Touch **More > Reminders** to create a reminder.
- 4 Touch **Done** to save the event.

Sharing an event




- 1 Open  **Calendar**.
- 2 Open the event that you want to share and touch .
- 3 Choose the way that you want to share the event and follow the onscreen instructions.

Deleting an event

Open  **Calendar**. You can delete an event in two ways:

- Touch and hold the event that you want to delete, then choose **Agenda will be deleted**.
- Open the event that you want to delete. Touch  **> Agenda will be deleted**.

Searching an event

- 1 Open  **Calendar**.
- 2 Touch  **> Search**.
- 3 Enter one or more keywords in the searching bar, such as the event title or location.
- 4 Touch  on the keypad.

Clock

Alarms

Open  **Clock**. From the **Alarms** tab, you can do the following steps to set your alarms:


Adding an alarm

- 1 Touch **+** and set the alarm time, repeat times, ringtone, and others.
- 2 Touch **Done** to save the alarm.

Enabling or disabling an alarm

Touch the switch next to an alarm.

Configuring the alarm settings

Touch  to configure the alarm duration, alarm volume, and snooze length.

Deleting an alarm

Touch and hold the alarm that you want to delete. Touch **Delete**.


Muting an alarm

Press the volume down button.




- Your phone will automatically power on before the alarm rings.
- If you set your phone in silent or vibrate mode, the alarm ringtone becomes silent.



Clock

Open  **Clock**. From the **Clock** tab, you can do the following steps to set your clock:



Adding a city

Touch . Enter a city name in the search bar or select a city from the list.


Deleting a city

Touch . In the city list, touch  next to the city you desired to delete, and then touch **Done**.

Timer

- 1 Open  **Clock**.
- 2 Touch **Timer**.
- 3 Set the countdown time and touch **Start** to start the timer. Touch **Stop** to pause the countdown, or **Reset** to reset the timer.
- 4 When the timer goes off, swipe  to the right on the screen to dismiss the ringtone.

Stopwatch

- 1 Open  **Clock**.
- 2 Go to the **Stopwatch** tab.
- 3 Touch **Start** to start the stopwatch. Touch **Count** to count laps. Touch **Stop** to pause the stopwatch. Touch **Reset** to reset the stopwatch.

Calculator

Use calculator to do simple or complicated calculation.

Making calculation






Open  **Calculator**, you can do the following calculation:

- Tap the number and calculate sign to do simple calculation.
- Go to advanced calculator tab by swiping left or rotating your screen.



Recorder

The phone supports long period of recording. Make sure your phone storage is available before recording.



Recording sound

- 1 Open  **Recorder**.
- 2 Touch  to start recording.
- 3 Touch  or  to pause or resume the recording.
- 4 Touch  to stop recording, and enter the name. Then touch **OK**.

Playing a recording

- 1 Open  **Recorder**.
- 2 Touch .
- 3 Select and touch a recording to play it.



Managing recordings





- 1 Open  **Recorder**.
- 2 Touch .
- 3 Touch and hold a recording. You can choose **Delete**, **Re-name**, **Share** to manage the recording files.

Notes

Notes helps you make To Do Lists and record your life.


Creating a note

- 1 Open  **Notes**.
- 2 Touch  and enter your note.
- 3 You can touch the following icons to add more contents:

Icon	Feature
	Inserting pictures
	Recording sound
	Inserting handwriting
	Inserting graffiti

- 4 To configure a specific date and time to remind you of the note, touch **Add Reminder**. And then touch **Save** to save your note.


Managing notes

Open  **Notes**. In the list of notes, you can do the followings:

Marking notes



Swipe left on a note and choose a color to mark it.

Sharing a note


Open the note that you want to share and touch . Choose one method to share and follow the onscreen instructions.

Deleting a note

You can delete a note in two ways:

- Open the note that you want to delete and touch  > **OK**.
- Touch and hold the notes that you want to delete and touch  > **OK**.

Searching your note

Touch  and enter one or more keywords.

Appendix

Important Information

For an optimal experience, the phone regularly connects to mail and internet servers. This automatically and inevitably generates data exchanges that may be charged in addition to your existing package, or may be deducted from prepaid credit or a prepaid system.

To avoid billing problems related to services that use the Internet, it is strongly recommended to have a suitable option which includes unlimited Internet and emails and to avoid changing the settings preconfigured by default.

If you wish, connect to Wi-Fi for a faster and more stream lined experience. It is particularly recommended to use Wi-Fi for streaming, or downloading games, videos or bulky films.

Disclaimer

- The usage of non-original accessories, such as headsets, chargers and so on, will cause incompatibility between phone and accessories. It may cause bad performance or malfunction, and we are not responsible for any damage that it might occur.
- The user manual only contains general overview. Specifications and functions of your phone may be different to those contained in the user manual.
- Your phone has been confirmed to work properly since produced from the factory. If there is any damage or defect due

to manufacturing, it should follow terms and conditions in the warranty card.

- If the functions of your phone are related to features and services by operator, it should follow the terms and conditions applicable by the operator.
- Note that your phone still has its limitations referring to the specifications and functions. These limitations cannot be considered as damage or defect, and cannot be regarded as manufacturer damage.
- Use your phone in accordance with the purposes and functions.

Troubleshooting

This part lists some problems you might encounter when using your phone. Some problems require you to call your service provider, but most of them are easy to be fixed by yourself.

SIM card has error

Ensure that the SIM card is correctly inserted.

No network connection / Dropped network

- Move toward a window or into an open area. Check network provider coverage map.
- Check whether the SIM card is too old. If so, change your SIM card at your network provider's nearest branch. Contact your service provider.

Codes do not match

If you forget the code, contact your service provider.

Calls are not available

- Ensure that there is no dialing error. New network is not authorized.
- If new SIM card is inserted, check for new restrictions.
- If pre-paid charge reached its limit, contact service provider.

Phone cannot be switched on

- Ensure to press the Power button for at least two seconds.
- Charge battery. Check the charging indicator on the screen.

Charge has error

- Outside temperature is too hot or cold. Charge the battery.
- Ensure that phone is charging at a normal temperature.
- Check the charger and its connection to the phone.
- Plug the charger into a different socket.
- Ensure that charger is not defective. If so, replace the charger.
- Use only original accessories.

Impossible to receive or send SMS and photos

Ensure that the storage is sufficient. Delete some messages in your phone.

Files cannot be opened

Check the supported file formats.

Screen does not light up when receiving a call.

- If you use a protection tape or case, ensure that it has not

covered the area around the light sensor.

- Ensure that the area around the light sensor is clean.

Phone has no sound

Check the settings status in the sound menu to ensure that the phone is not in vibration or silent mode.

Phone hangs up or freezes

Update your software through the website.

Contacts display doubly

Contacts are saved in both phone and SIM card. Check contacts saved.

App cannot be installed

- Not supported by service provider or registration required. Contact your service provider.
- Your phone has insufficient storage. Delete some messages from your phone.

Phone cannot be connected to computer

- Change data cable.
- Change computer port.

Call logs are not saved

Ensure that the time is not wrongly set. Check the time setting.

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Some of the contents of this guide may not apply to your phone, depending on the software and your service provider. All information in this document is subject to change without notice.

EU DECLARATION OF CONFORMITY

It is hereby declared that following designated product:

Product Type:	Mobile Phone	Product colour image 
Certificate No.:	BABT-RED000756 i01	
Brand:	Hisense	
Model No:	HLTE300E	
Product Description:	Mobile Phone	
Adapter brands and models:	Brand: Aohai Model: A121A-050200U-EU3 Input: 100-240V~50/60Hz 0.35A Output: 5.0V 2.0A	
Headset brands and models:	Brand: New Leader Model: NLD-EM116T-59SH Length: 140cm	
USB Cable brands and models:	Brand: FKY-QY Model: FKYT1-2428L10WHR Length: 102cm	
Hardware version:	V1.00	
Software version:	L1471.6.01.01.FR00 Format: L1471.X.YY.ZZ.CCOO X stands for main version, which is used to represent the development phase, and number 6 stand for mass production phase. YY stands for basic version, which is used to represent mass production times, from 1 to 99. ZZ stands for supplement version, which is used to represent software release times of this mass production, from 00 to 99. CC stands for country code, A~Z two letters combination. CC hereby refers to the country code for European Union countries and South Africa. OO stands for operator or customer code, from 00 to 99. And the update on X.YY.ZZ.CCOO will not change the radio frequency conformance of this product. This change does not influence the essential requirements.	

Complies with the essential protection requirements of Directives on Radio Equipment Directive 2014/53/EU, Restriction of the Certain Hazardous Substances in electrical and electronic equipment (Directive 2011/65/EU), Eco-design Requirements for Energy-Related Products (Directive 2009/125/EC) and their amendments.

The assessments were based on the following regulations and standards:

Requirement	Standard	Report No.	Assessment Body
Health and safety	EN 60950-1:2006+A11: 2009+A1:2010+A12:2011 +A2:2013 EN 50332-1:2013 EN 50332-2:2013 EN 62479:2010 EN 50566:2017 EN 50360:2017 EN 62209-1:2016 EN 62209-2:2010 EN 50663:2017	SRTC2018-9003(B)-0003 SRTC2018-9003(R)-0004 SRTC2017-9004(R)-17120702(H)	TÜV SÜD BABT 0168
EMC	Draft ETSI EN 301 489-1 V2.2.0 (2017-03) Draft ETSI EN 301 489-19V2.1.0(2017-03) Draft ETSI EN 301 489-17 V3.2.0(2017-03) Draft ETSI EN 301 489-52 V1.1.0(2016-11) EN 55020 2007/A12:2016 EN 55032 :2015 (2015-06)	SRTC2018-9003(R)-0001 SRTC2018-9003(R)-0003	
Radio Spectrum	ETSI EN 301 511 V 9.0.2(2003-03) ETSI EN 301 908-1 V 11.1.1(2016-07) ETSI EN 301 908-2 V 11.1.2(2017-08) ETSI EN 301 908-13 V 11.1.2(2017-07) ETSI EN 300 328 V2.1.1(2016-11) ETSI EN 303 413 V1.1.1(2017-06) Final draft ETSI EN 303 345 V1.1.7(2017-03)	SRTC2017-9004(R)-17120702(A) SRTC2017-9004(R)-17120702(B) SRTC2017-9004(R)-17120702(C) SRTC2017-9004(R)-17120702(D) SRTC2017-9004(R)-17120702(E) SRTC2017-9004(R)-17120702(F) SRTC2017-9004(R)-17120702(J) SRTC2017-9004(R)-17120702(K)	

This declaration is the responsibility of the manufacturer:

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Authorised person signing for the company:

Sun Xiaoyin

Name in block letters & position in the company

Qingdao, 8 January 2018

Place & date